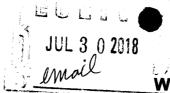
#### **Encounter Addendum Notes**





DOI: 07-06-2018 12:30

### **WORK STATUS REPORT**

NAME: Last: SOOHOO

**Occupation: SUPU DENTIST** 

**Employer: CIM/CALIF. INSTITUTION** 

MEN

Claims Administrator: STATE COMP (FRESNO)SOUTH

First: GEROGE

DOB: 11-28-1953

Contact: ROSALIND RIVAS [HEALTH & Tel.: (909)597-1821

SAFETY

Tel.: (888)782-8338

Date Generated: 07-27-2018 11:35:16

Date of Exam: 07-27-2018 Case #: 124371402

Claim #: 06380832

Fax: (909)606-7104

Fax: (707)573-6504

Since the last exam, this patient's condition has:

(X) Not improved significantly

**DIAGNOSES** 

Work stress (Z56.6)

**PATIENT STATUS** 

**TREATMENT** 

**Physical Therapy** 

Chiropractic Therapy

Occupational Therapy

**Massage Therapy** 

Acupuncture

**Ergonomic Evaluation** 

() Start () Continue () Renew

() Start

() times / week for

() times / week for

() times / week for

() # of visits

() weeks () times / week for

() weeks

() weeks () Cancel () Pending () weeks

() Cancel () Pending

() Cancel () Pending

() Cancel () Pending

() Cancel () Pending

Other: ()

**WORK STATUS** 

**Medications:** 

This is not a first aid claim. Patient is advised to return to work without restrictions. Expected Maximum Medical Improvement (MMI) date 09-07-2018.

Work Restrictions:

Other restrictions: Pt is to avoid current work environment. Please transfer to a different facility..

TREATING PROVIDER

Name: Michael . Fleming, P.A.

Specialty: Occupational Medicine

Lic. #: PA21349

Date of Exam: 07-27-2018

Signature (Original)

M. flewing Mac

**NEXT APPOINTMENT** 

Next Appointment with on.

Executed at: US HealthWorks 3200 Inland Empire Blvd., Suite 100, Ontario CA 91764 - 5513 Ph:909 945-5011

Page 1, GEROGE SOOHOO, Case # 124371402, Date of service 07-27-2018

Check In Time: 10:57 am

Check Out Time: 11:35 am

# aperwork Sent to me.

### George SooHoo <gorgeous9gms@cox.net>

Fri 7/27/2018 5:57 AM

To:Philip Cohen <philcohenlaw@hotmail.com>;

1 attachments (5 MB)

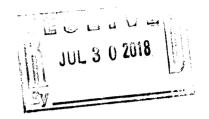
CIM-Paperwork-WC (2).pdf;

Mr. Cohen: Paperwork sent to me form CIM. For your records.

Thanks.

Sincerely,

GMSooHoo



# workers' Compensation for State of California Employees

STATE
COMPENSATION
INSURANCE
FUND

Helpful information you should know if you are injured on the job or become ill due to your job.

### **Questions and Answers**

#### What is State Compensation Insurance Fund, or State Fund?

State Compensation Insurance Fund (State Fund) is the insurance carrier your employer has chosen to provide its workers' compensation coverage. We celebrated our 100 year anniversary in 2014, so we have a long history of providing workers' compensation throughout California.

#### What is Workers' Compensation?

If you get hurt on the job, your employer is required by law to pay for workers' compensation benefits. You could get hurt by:

One event at work. Examples: hurting your back in a fall, getting burned by a chemical that splashes on your skin, getting hurt in a car accident while making deliveries.

-or-

Repeated exposures at work. Examples: hurting your wrist from using vibrating tools, losing your hearing because of constant loud noise.

--or--

Workplace crime. Examples: you get hurt in a store robbery, physically attacked by an unhappy customer.

### Discrimination is Illegal

It is illegal under Labor Code section 132a for your employer to punish or fire you because you:

- File a workers' compensation claim.
- Intend to file a workers' compensation claim.
- Settle a workers' compensation claim.
- Testify or intend to testify for another injured worker.

If it is found that your employer discriminated against you, he or she may be ordered to return to your job. Your employer may also be made to pay for lost wages, increased workers' compensation benefits, and costs and expenses set by state law.

#### What Are the Benefits?

- **Medical care**: Paid for by State Fund to help you recover from an injury or illness caused by work. Doctor visits, hospital services, physical therapy, lab tests and x-rays are some of the medical services that may be provided. These services should be necessary to treat your injury. There are limits on some services such as physical and occupational therapy and chiropractic care.
- Temporary disability benefits: Payments if you lose wages because your injury prevents you from doing your usual job while recovering. The amount you may get is up to two-thirds of your wages. There are minimum and maximum payment limits set by state law. You will be paid every two weeks if you are eligible. For most injuries, payments may not exceed 104 weeks within five years from your date of injury. Temporary disability (TD) stops when you return to work, or when the doctor releases you for work, or says your injury has improved as much as it's going to.
- Industrial Disability Leave benefits: State employees who are active members of the Public Employees'
  Retirement System (PERS) or the State Teachers' Retirement System (STRS) are eligible to receive the IDL
  salary-continuation benefit instead of TD. IDL provides full "net" salary for the first 22 work days (defined
  as a number of hours based on your time base) of disability. Thereafter, payments are based on two-thirds



#### More About Medical Care



### What is a Primary Treating Physician (PTP)?

This is the doctor with overall responsibility for treating your injury or illness. He or she may be:

- The doctor you name in writing before you get hurt on the job.
- · A doctor from the medical provider network (MPN).

#### What is the State Fund MPN by Harbor Health?

The State Fund MPN by Harbor Health is a group of health care providers (physicians and other medical providers) and pharmacies within the state of California used by your employer to treat workers injured on the job. The MPN has providers for the entire State of California. Some of the MPN physicians primarily treat occupational injuries and others specialize in specific areas of medicine. If necessary, the MPN will provide specialists to treat your injury or illness.

If you have not named a doctor before you get hurt, you will see an MPN doctor. After your first visit, you are free to choose another doctor from the MPN.

You can access the roster of all treating physicians in the MPN by visiting <a href="https://www.statefundca.com/mpn/ProviderFinder">www.statefundca.com/mpn/ProviderFinder</a>. You may obtain a regional list of all MPN providers in your area by visiting this website or by calling or sending a written request to your claims adjuster. Medical access assistants can also help you find available MPN physicians of your choice and can assist you with scheduling and confirming your physician appointments during doctors' normal business hours. They are available to assist you, in English and Spanish, from 7:00 a.m. to 8:00 p.m. (Pacific Standard Time), Monday through Saturday at the toll-free telephone number 1-855-521-7082, fax at 1-571-446-2070, or by email at statefundMPNMAA@harborsvs.com.

After you receive a regional-area listing of MPN doctors, you may select a treating doctor, or any subsequent doctor, on the basis of the physician's specialty or recognized expertise in treating your particular injury or condition.

If there are less than three available primary treating physicians in a specialty appropriate to treat your injury within 15 miles of where you work or live, you may choose your own physician or provider outside the State Fund MPN by Harbor Health. If you live in a rural area or an area where there is a health care shortage, a different standard may apply. For assistance, contact a medical access assistant at the telephone number or email address provided above. You may also contact your claims adjuster or call the State Fund Customer Service Center at 1-888-STATEFUND (1-888-782-8338).

#### What is Predesignation?

Predesignation is when you name your regular doctor to treat you if you get hurt on the job. The doctor must be a medical doctor (M.D.), doctor of osteopathic medicine (D.O.) or a medical group with an M.D. or D.O. You must name your doctor in writing before you get hurt or become ill.

You may predesignate a doctor if you have health care coverage for non-work injuries and illnesses. The doctor must have:

- Treated you;
- · Maintained your medical history and records before your injury; and
- Agreed to treat you for a work-related injury or illness before you get hurt or become ill.

If the MPN is not applicable, you may name your chiropractor or acupuncturist to treat you for work related injuries. The notice of personal chiropractor or acupuncturist must be in writing before you get hurt. Be sure to give it to your employer.

With some exceptions, state law does not allow a chiropractor to continue as your treating physician after 24 visits. Once you have received 24 chiropractic visits, if you still require medical treatment, you will have to select a new physician who is not a chiropractor. The term "chiropractic visit" means any chiropractic office visit, regardless of whether the services performed involve chiropractic manipulation or are limited to evaluation and management.

Exceptions to the prohibition on a chiropractor continuing as your treating physician after 24 visits include postsurgical physical medicine visits prescribed by the surgeon, or physician designated by the surgeon, under the postsurgical component of the Division of Workers' Compensation's Medical Treatment Utilization Schedule, or if State Fund has authorized additional visits in writing.

### QUESTIONS OR NEED HELP?

medical Access Assistants: You can contact a medical access assistant if you need help finding MPN physicians or specialists, or need help scheduling and confirming appointments.

Hours: 7:00 a.m. to 8:00 p.m. (PST),

Monday through Saturday

Telephone: 1-855-521-7082

Fax: 1-571-446-2070

Email address: statefundMPNMAA@harborsys.com

- Claims Adjuster: You may contact your assigned claims adjuster for questions about your claim. If you are represented, please contact your attorney.
- Harbor Health Systems MPN Contact: You may always contact the MPN if you have questions about using it or to address any related complaints you may have by writing or calling:

**Harbor Health Systems MPN Contact** 

P.O. Box 11779

Newport Beach, CA 92658-5041

1-888-626-1737

Email address: MPNcontact@harborsys.com

Division of Workers' Compensation (DWC): If you have concerns, complaints, or questions regarding the MPN, the notification process, or your medical treatment after a work-related injury or illness, you can call the DWC's Information and Assistance Office at 1-800-736-7401. You can also go to the DWC's website at www.dir.ca.gov/dwc and click on "Medical provider networks" for more information about MPNs.

When contacting the DWC about the State Fund MPN by Harbor Health, you must reference the MPN name and the MPN identification number, 2432.

 MPN Independent Medical Review: If you have questions about the MPN Independent Medical Review process, contact the DWC's Medical Unit at:

**DWC Medical Unit** 

P.O. Box 71010

Oakland, CA 94612

1-510-286-3700 or 1-800-794-6900

Keep this information in case you have a work-related injury or illness.



5 of 10

# arraperwork sent to Me

Fri 7/27/2018 6:07 AM

To: Philip Cohen < philophenlaw@hotmail.com >;

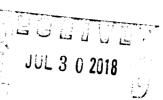
1 attachments (7 MB)

CIM-Paperwork-WC (3).pdf;

Mr. Cohen: Enclosed is Paperwork sent to me from CIM for your records.

Sincerely,

**GMSooHoo** 



# Employee's Guide to The State Fund MPN by Harbor Health



Important Information About Medical Care if You Have a Work-Related Injury or Illness

JUL 3 0 2018

EGHIVE

Complete Written Employee Notification Re: Medical Provider Network (Ttile 8, California Code of Regulations, section 9767.12)

California law requires your employer to provide and pay for medical treatment if you are injured at work. As your employer's workers' compensation insurance carrier, State Fund has established a medical provider network (MPN) to provide this medical care. The State Fund MPN by Harbor Health is administered by Harbor Health Systems.

By law, MPNs must offer employees a choice of providers. This notification tells you what you need to know about this MPN program and describes your rights in choosing medical care for work-related injuries and illnesses.

#### WHAT HAPPENS IF I GET INJURED AT WORK?

In case of an emergency, you should call 911, go to the closest emergency room, or any nearby medical service provider or hospital. If you are injured at work, notify your employer as soon as possible. Your employer will provide you with a claim form. When you notify your employer that you have had a work-related injury, your employer or insurer will make an initial appointment with a physician in the MPN.

### WHAT IS THE STATE FUND MPN BY HARBOR HEALTH?

The State Fund MPN by Harbor Health is a group of health care providers (physicians and other medical providers) and pharmacies within the state of California used by your employer to treat workers injured on the job. The MPN has providers for the entire State of California. Some of the MPN physicians primarily treat occupational injuries and others specialize in specific areas of medicine. If necessary, the MPN will provide specialists to treat your injury or illness.

If your injury or illness is work-related, these physicians and other medical providers will provide quality medical treatment based on the utilization schedule developed by the Administrative Director of the Division of Workers' Compensation (DWC). To meet medical access standards, the MPN must have at least three available physicians in each specialty commonly used to treat work injuries/illnesses in your industry.

### HOW DOES WHERE I LIVE IMPACT THE TREATMENT I RECEIVE?

The MPN must have at least three available primary treating physicians and a hospital for emergency health care services or a provider of all emergency health care services within 30 minutes or 15 miles of where you work or live. It must also have providers of occupational health services and specialists who can treat common injuries within 60 minutes or 30 miles of your workplace or residence. If you live in a rural area or an area where there is a health care shortage, a different standard may apply.

For non-emergency services, after you have notified your employer of your injury, the MPN physician must provide initial treatment within three business days of your notice to an MPN medical access assistant that you need treatment. If treatment with a specialist has been authorized, the initial appointment with the specialist must be provided to you within 20 business days of your reasonable request for an appointment through an MPN medical access assistant. If you have questions about this matter, contact your claims adjuster or the MPN contact who can provide you with answers to your MPN questions. The MPN contact information is provided at the end of this form.

# HOW DO I OBTAIN MEDICAL TREATMENT OUTSIDE THE STATE OF CALIFORNIA?

You may seek emergency treatment at the nearest emergency room if you are:

- Injured on the job while authorized for temporary work or travel outside the state of California, OR
- A former employee permanently residing outside the state of California who has an ongoing workers' compensation claim, OR
- An injured employee who temporarily resides outside the state of California during recovery.

If you need non-emergency treatment, contact your supervisor, department return-to-work coordinator, claims adjuster, your primary treating physician, or medical access

## WHAT DO I DO IF I DISAGREE WITH MY DOCTOR'S DIAGNOSIS OR TREATMENT?

If you disagree with your physician or wish to change your physician for any reason, you may choose another physician within the MPN. However, if you disagree with either your physician's diagnosis or the treatment prescribed by your physician, it is your responsibility to tell your claims adjuster verbally, or in writing, of your request for a second opinion from another doctor within the MPN. Your claims adjuster will provide a regional list or a complete MPN provider list from which to select a second opinion physician or specialist. You must make an appointment with your selected physician within 60 days of your receipt of the list or you will not be allowed to have a second or third opinion with regard to this disputed diagnosis or treatment by this treating physician.

After you make an appointment with the MPN physician, you must tell your claims adjuster of your appointment date. The claims adjuster will contact your treating physician and provide a copy of your medical records to the second opinion physician. You can request a copy of the medical records that are sent to the second opinion physician.

If the second opinion physician determines that your injury is outside the type of injury he or she normally treats, the physician's office will notify your claims adjuster and you. You will get another list of State Fund MPN by Harbor Health physicians or specialists so you can make another selection.

The results of the second opinion will be sent to you, the primary treating physician, and the claims adjuster within 20 days of the date of the appointment or receipt of the results of the diagnostic tests, whichever is later. If you disagree with the second opinion physician's findings, you may seek an opinion from a third physician from the State Fund MPN by Harbor Health. It is your responsibility to tell your claims adjuster verbally, or in writing, of your request for a third opinion. Your claims adjuster will provide you with a regional list or a complete MPN provider list from which you can select a third opinion physician or specialist. You must make an appointment with your selected physician within 60 days of your receipt of the list or you will not be allowed to have a third opinion with regard to this disputed diagnosis or treatment by this treating physician.

After you make an appointment with the MPN physician, you must tell your claims adjuster of your appointment date. The claims adjuster will contact your treating physician and provide a copy of your medical records to the third opinion physician. You can request a copy of the medical records sent to the third opinion physician.

If the third opinion physician determines that your injury is outside the type of injury he or she normally treats, the physician's office will notify your claims adjuster and you. You will get another list of State Fund MPN by Harbor Health physicians or specialists so you can select another third opinion physician.

Remember that if you do not make an appoint the 60 days of obtaining another MPN provider list, then you wannot be allowed to have a third opinion with regard to this disputed diagnosis or treatment by this treating physician.

During this second and third opinion process, you are required to continue treatment with your treating physician within the State Fund MPN by Harbor Health or a physician of your choice within the MPN. If the MPN does not contain a physician who can provide the recommended treatment, you may choose a physician outside the MPN within a reasonable geographic area. Treatment recommended by the second or third opinion physician may be obtained from any MPN physician, including the second or third opinion physician.

If you disagree with the third opinion physician, you may ask for an MPN Independent Medical Review (IMR). Your claims adjuster will give you information on requesting an IMR and a form at the time you select a third opinion physician.

If either the second or third opinion physician or independent medical reviewer agrees with your need for a treatment or test, you may be allowed to receive that medical service from a provider within the MPN or if the MPN does not contain a physician who can provide the recommended treatment, you may choose a physician outside the MPN within a reasonable geographic area.

## WHAT IF I AM ALREADY BEING TREATED FOR A WORK-RELATED INJURY BEFORE THE MPN BEGINS?

The State Fund MPN by Harbor Health has a policy concerning transfer of ongoing care (TOC). It will determine whether you can temporarily continue receiving treatment for an existing work-related injury or illness by a physician outside of the MPN before your care is transferred into the MPN.

#### WHAT IS TRANSFER OF ONGOING CARE?

If you are treating with a physician outside of the MPN, whom you did not properly predesignate as a primary treating physician, you may be required to see an MPN physician, unless otherwise authorized by State Fund. Completion of treatment by a non-MPN provider may be authorized for covered injured employees for one of the following conditions:

- An acute condition The treatment for your injury or illness will be completed in less than 90 days.
- A serious chronic condition Your injury or illness is one that is serious and continues for at least 90 days without full cure or worsens and requires ongoing treatment. You may be allowed to be treated by your current treating doctor for up to one year, until a safe transfer of care can be made.
- A terminal illness You have an incurable illness or irreversible condition that is likely to cause death within one year or less.

## To US Health Works- 7-20-18

### George SooHoo <gorgeous9gms@cox.net>

Sat 7/28/2018 8:34 AM

To:Philip Cohen <philcohenlaw@hotmail.com>;

1 attachments (19 MB)

U S Health Works=7-20-18.pdf;

JUL 3 0 2018

Mr. Cohen: Paperwork requested for US health works seen by Dr. Fleming at US Healthworks on 7-20-18, first initial visit.

Sincerely, GMSooHoo

# Hoved myself from US Healthworks on Friday, 7-27-18

### George SooHoo <georgemsoohoo@gmail.com>

Mon 7/30/2018 6:41 AM

To:philcohenlaw@hotmail.com <philcohenlaw@hotmail.com>;

Mr. Cohen: I removed myself from US Hesalthworks on Friday, 7-27-18. I e-mailed you all my documents. Did you have a Preference of I see Dr. Sagahafi (Internal medicine) in Santa Ana, or Dr. Kleid (Cardiologist) in San Diego? Please let me know so I can call to make appointment. Please let me know so I can draft my letter to Workman's Comp. Many thanks.

Sincerely, GMSooHoo

